

**From:** [Terry Andrews](#)  
**To:** [Moore, Gary](#)  
**Subject:** FW: Spanish speaking - CES Removal Question  
**Date:** Wednesday, September 03, 2014 4:52:00 PM

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FYI

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**From:** Omar Valdez  
**Sent:** Wednesday, September 03, 2014 2:57 PM  
**To:** Terry Andrews  
**Cc:** Monica Harris; Sharon Barker  
**Subject:** RE: Spanish speaking - CES Removal Question

I spoke with (b) (6) She said she resides at (b) (6) and called because of concerns with the constant strong odors coming from the CES site. She said they are really having a hard time with the odors, especially at night and from certain wind directions, and they are particularly concerned about the odors sickening their grandchildren (ages 10 yrs., 7yrs., 6yrs, and 3 months) that permanently reside at her house. I informed her that although the odors are sometimes strong, we have data collected from air samples and routine air monitoring showing indicating no immediate threat to human health at this time. She received the EPA Fact Sheet and we went over it together over the phone. I informed her that work is underway and that soon she would see the activity level increase at the site as EPA and TCEQ work together to remove and dispose of the wastes. She said her neighbors had been asked to sign a form, but that she had only received the fact sheet up till now. I said I would have to see the form her neighbors are being asked to sign to be sure what the form was about, but told her it could be an access agreement for sampling adjacent residential properties. The call ended with her asking that we call her if she needs to take any precautions with her grandchildren as a result of the site conditions worsening. The tone of the phone call was calm and I got the impression that she was somewhat reassured with the information.

Let me know if clarification is needed.

Thanks!

Omar.

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**From:** Terry Andrews  
**Sent:** Wednesday, September 03, 2014 1:49 PM  
**To:** Omar Valdez  
**Cc:** Monica Harris; Sharon Barker  
**Subject:** Spanish speaking - CES Removal Question

Hi Omar,

Could you call (b) (6) for us at (b) (6)? She called Region 12 today at 1:30 and talked to someone that spoke Spanish a little bit but knew nothing about the CES removal. I've attached the fact sheet that the EPA distributed to residents in the area. If possible, we should assure them that the EPA is onsite and taking care of any potential releases. If she has specific questions about what the EPA is doing than we should probably refer them to the EPA.

Thanks,

Terry